

(01/21/2025)

To: CNH Industrial Dealers
 Attn: Parts Managers
 No.: Dealer Recall Incident – **QM00000062668**
 Subject: Dealer Recall Notice - Dealer Stock Part 48163614R - Alternator

Criteria for Recall: Part# 48163614R – Any Julian dated serial number before 241340280. Any serial number after this number is conforming (e.g. 241340281, 241340282, 241350283 etc. are good).

Please return all parts that meet these criteria by **02/21/2025**.

The following process is required when returning Dealer Stock Parts recalled by Dealer Recall Notices:

1. A **completed CNH Industrial Service Parts Recall Form along with this document** must be included with the parts.
2. Only parts that have **not been installed** are to be returned. Dealers are NOT to remove parts from equipment and return them on this recall.
3. Ship parts per Transportation Notes below.
4. The **Dealer Recall Incident number must appear on the outside** of all shipping packages, cartons, crates, pallets, etc., so the material is routed to the appropriate area when received.
5. Parts recalls are to be **packaged separately**. Do not pack with any other returns.
6. Parts MUST be protected during shipment and arrive in saleable condition.
7. **Returns must be received by the date indicated above. Parts received AFTER this date will be rejected.**

Transportation Notes: USA Dealers	Transportation Notes: Canadian Dealers
<ul style="list-style-type: none"> ▪ 150 lbs. or less: Ship via UPS, use CNH acct# 5W02Y9 ▪ Greater than 150 lbs.: <ul style="list-style-type: none"> - Use the Pickup Request Form located on the Dealer Portal to initiate shipments: - Select: Parts>Logistics>Pickup Request Form - Selecting Destination <p>CNH Industrial Parts Distribution Center/Parts Recall 400 S. Enterprise Blvd. Lebanon, IN 46052</p> <ul style="list-style-type: none"> - Bill of Lading will be provided when the Pickup Request Form is completed 	<ul style="list-style-type: none"> ▪ 150 lbs. or less and not on a pallet: Ship parts via Purlator acct# 7550575. ▪ Greater than 150 lbs – LTL/TL shipments: <ul style="list-style-type: none"> - Use the Pickup Request Form located on the Dealer Portal to initiate shipments: - Select: Parts>Parts Ordering>Logistics>Canadian Return Pickup Request Form - Return to the facing depot <p>CNH Industrial Canada Ltd Parts Distribution Center/Parts Recall 190 Summerlea Rd. Brampton, ON L6T 4W4, or</p> <p>CNH Industrial Canada Ltd Parts Distribution Center/Parts Recall 230 Henderson Dr. Regina, SK S4N 5P7</p>
<p>Questions: If shipping FedEx Ground (on fedex.com select 'FedEx Ground', then select 'Ground Collect'). Use CNH Acct # 258915534. Contact Dealer Parts Support at 1-855-264-7278 with any other shipping questions.</p>	<p>Questions: Please contact CNH Industrial Logistics for any shipping questions. nafta-parts-inbound-logistics@cnhind.com</p>



Edward Bobski – Supplier Quality Manager, CNHi Reman, Springfield, MO



AFTERMARKET
SOLUTIONS

CNH INDUSTRIAL PARTS & SERVICE SERVICE PARTS RECALL FORM					INTERNAL USE ONLY		
					ADJUSTING PSO:		
DEALER CODE		DEALER NAME			QM00000062668 RETURN BY: 02/21/2025		
CITY		STATE/PROVINCE					
DEALER SIGNATURE				SUBMISSION DATE		STAGING LOCATION/GRID AREA	
R E C A L L	PART NUMBER	DESCRIPTION	QUANTITY RETURNED	PRICE EACH	EXTENDED PRICE	TRANS CODE	STD COST
	48163614R	Reman - Alternator					
Complete the highlighted areas and include a copy of this form with the returned recalled parts.				DISCOUNT:			
				RESTOCKING FEE:			
				FREIGHT CHARGES:			
				ORDER SERVICE FEE:			
				KEY ENT/DROP SHIP FEE:			
				TOTAL:			
<div>1. Only parts that have not been installed are to be returned. Dealers are not to remove parts from equipment and return them on this recall.</div> <div>2. The recall incident number must appear on the outside of all shipping packages, cartons, crates, pallets, etc., so the material is routed to the appropriate area when received.</div> <div>3. Parts recalls are to be packaged separately. Do not pack with other returns.</div> <div>4. Parts MUST be protected during shipment and arrive in salable condition.</div>				ORDER TYPE	PROMO		
				TERMS CODE	PREV PRICE		
				CATEGORY CODE	AUTH CODE		
				SUMMARY CODE			
				COMMENTS			