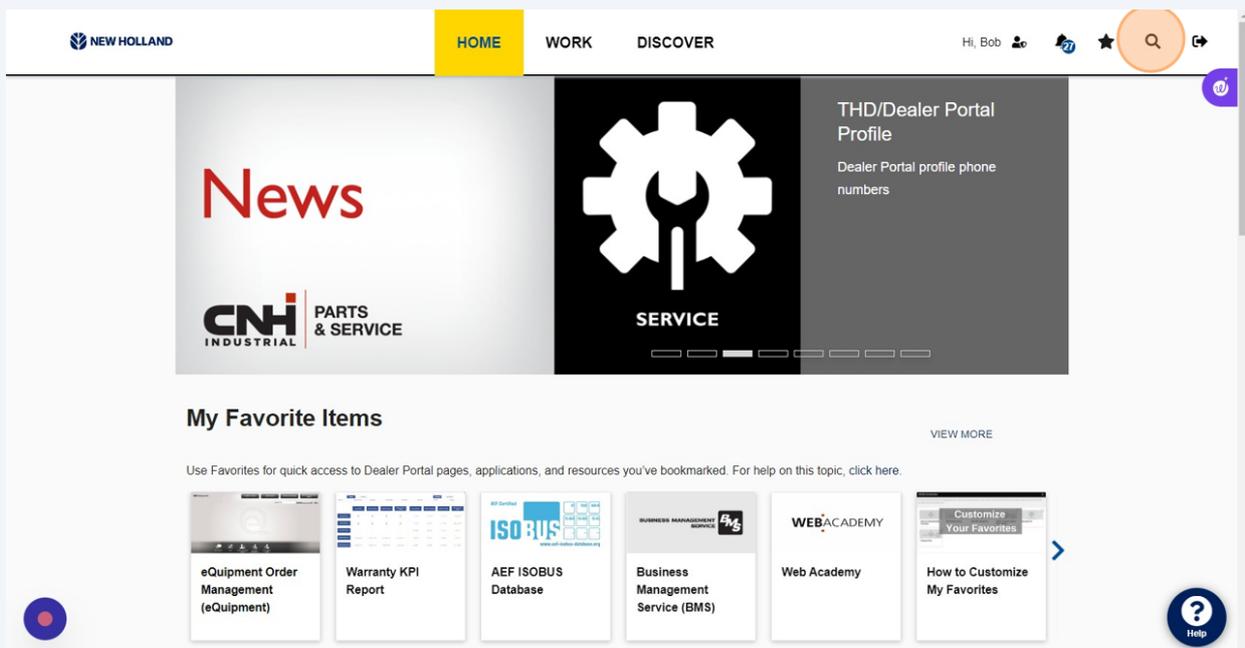


Electronics R&R Program on CNH Reman website

First Time Users?

1 Navigate to <https://portal.cnh.com/DPLLogin/>

2 Click "Search"



3 Search for " Electronics Repair "

4 Locate the link that is located in the Tools and Applications

NEW HOLLAND HOME WORK DISCOVER Hi, KALI

Search results for "Electronics Repair R&R"

Electronics Repair R&R

Topics Audience Brand Sort By

NEWEST OLDEST

About 241 Results

- CNH Reman Electronics R&R** Score: 2531.6218
Submit your request for a repair quote for electronic monitors, controllers and modules through this portal.
Location: Discover > Tools and Applications January 23 2024
- Electronics R&R Program** Score: 2495.6494
Prolong equipment life with CNH & SRC's electronics repair program. Warranty included! (DC23-365)
Location: Discover > Parts > Pricing & Programs February 15 2024
- Electronics Repair Program – Titan** Score: 1761.1324
Repair and exchange program for electronic control units (ECUs) in partnership with Titan. (LTR21-674)

5 Click "CNH Reman Electronics R&R"

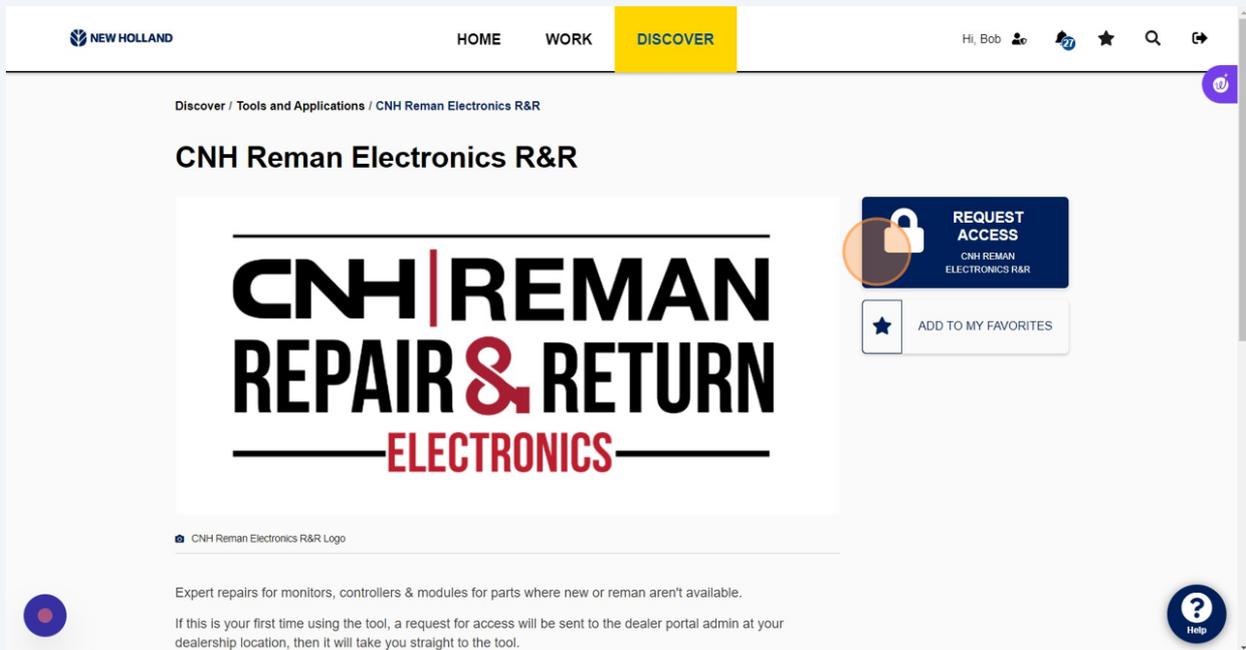
Electronics Repair R&R

Topics Audience Brand

About 241 Results

- CNH Reman Electronics R&R**
Submit your request for a repair quote for electronic monitors, controllers and modules through this portal.
Location: Discover > Tools and Applications
- Electronics R&R Program**
Prolong equipment life with CNH & SRC's electronics repair program. Warranty included! (DC23-365)

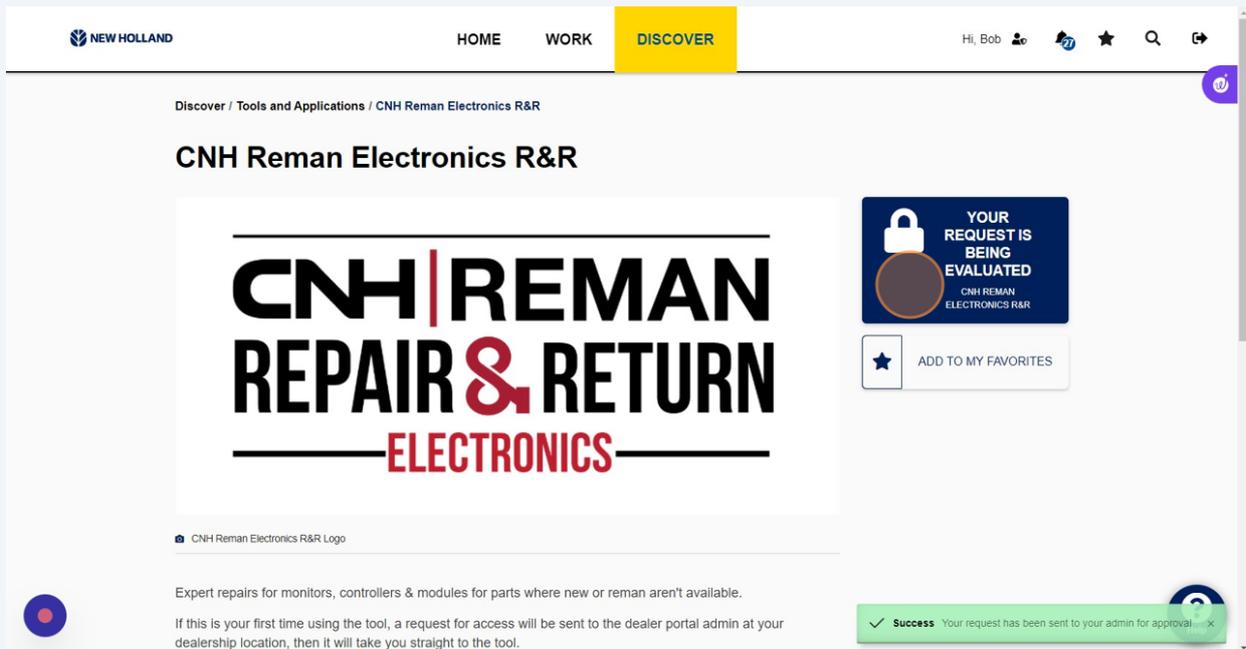
6 Click "Request Access"



The screenshot shows the 'Discover' page for 'CNH Reman Electronics R&R'. The navigation bar includes 'NEW HOLLAND', 'HOME', 'WORK', and 'DISCOVER' (highlighted in yellow). The user is logged in as 'Hi, Bob'. The page title is 'Discover / Tools and Applications / CNH Reman Electronics R&R'. The main content area features the 'CNH | REMAN REPAIR & RETURN ELECTRONICS' logo. To the right of the logo is a blue button with a lock icon and the text 'REQUEST ACCESS CNH REMAN ELECTRONICS R&R'. Below this button is a white button with a star icon and the text 'ADD TO MY FAVORITES'. At the bottom of the page, there is a text block: 'Expert repairs for monitors, controllers & modules for parts where new or reman aren't available. If this is your first time using the tool, a request for access will be sent to the dealer portal admin at your dealership location, then it will take you straight to the tool.' A 'Help' button is visible in the bottom right corner.

 Alert!

7 If you are seeing this message, please contact your Dealer Portal Admin at your dealership location and ask them to approve your request.



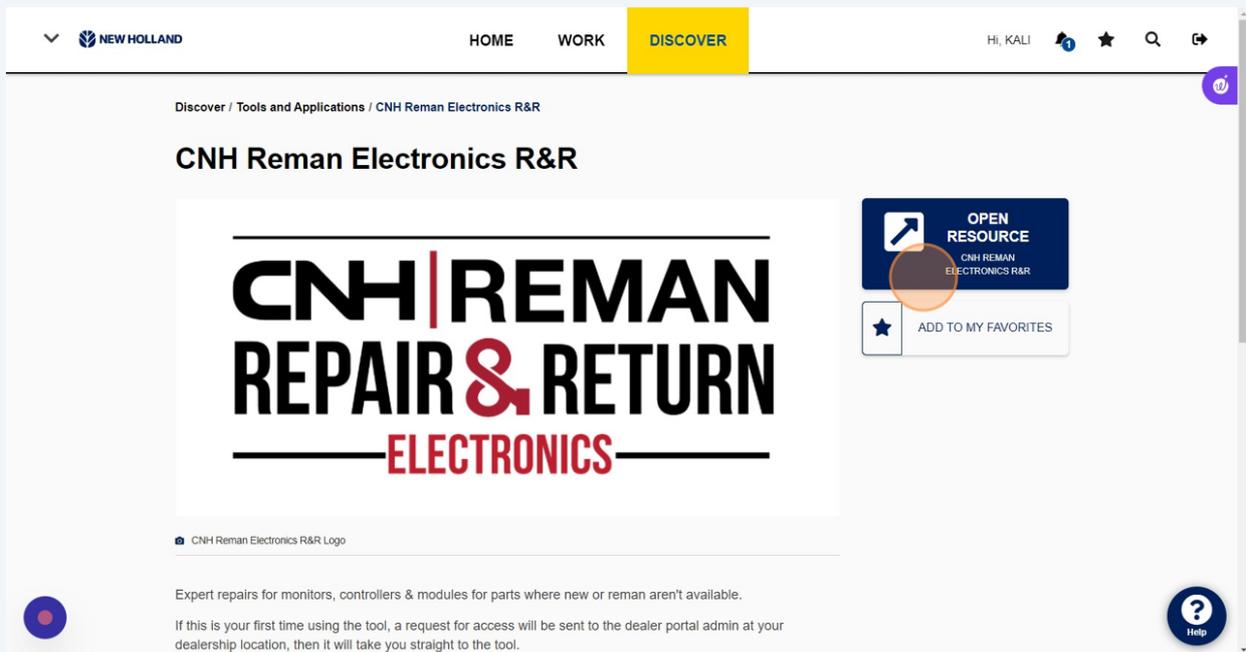
The screenshot shows the 'Discover' page for 'CNH Reman Electronics R&R' after a request for access has been submitted. The navigation bar and page title are the same as in the previous screenshot. The main content area features the 'CNH | REMAN REPAIR & RETURN ELECTRONICS' logo. To the right of the logo is a blue button with a lock icon and the text 'YOUR REQUEST IS BEING EVALUATED CNH REMAN ELECTRONICS R&R'. Below this button is a white button with a star icon and the text 'ADD TO MY FAVORITES'. At the bottom of the page, there is a text block: 'Expert repairs for monitors, controllers & modules for parts where new or reman aren't available. If this is your first time using the tool, a request for access will be sent to the dealer portal admin at your dealership location, then it will take you straight to the tool.' A green success notification banner is visible at the bottom right, stating 'Success Your request has been sent to your admin for approval...'. A 'Help' button is visible in the bottom right corner.

Current Users

8

Once approval is given, you will be able to access the resource through the dealer portal.

Click "OPEN RESOURCE
CNH REMAN ELECTRONICS R&R"

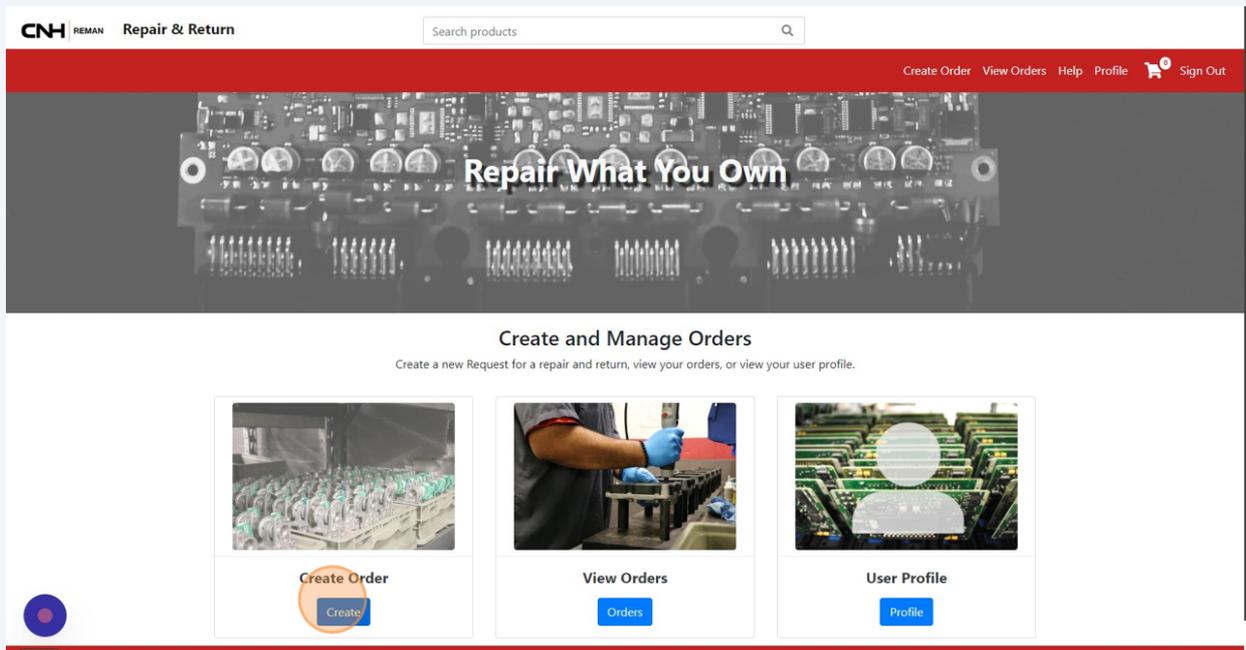


9

or use the link on www.mynhremanconnect.com or www.mynhremanelectronicsrepair.com

Creating an Order

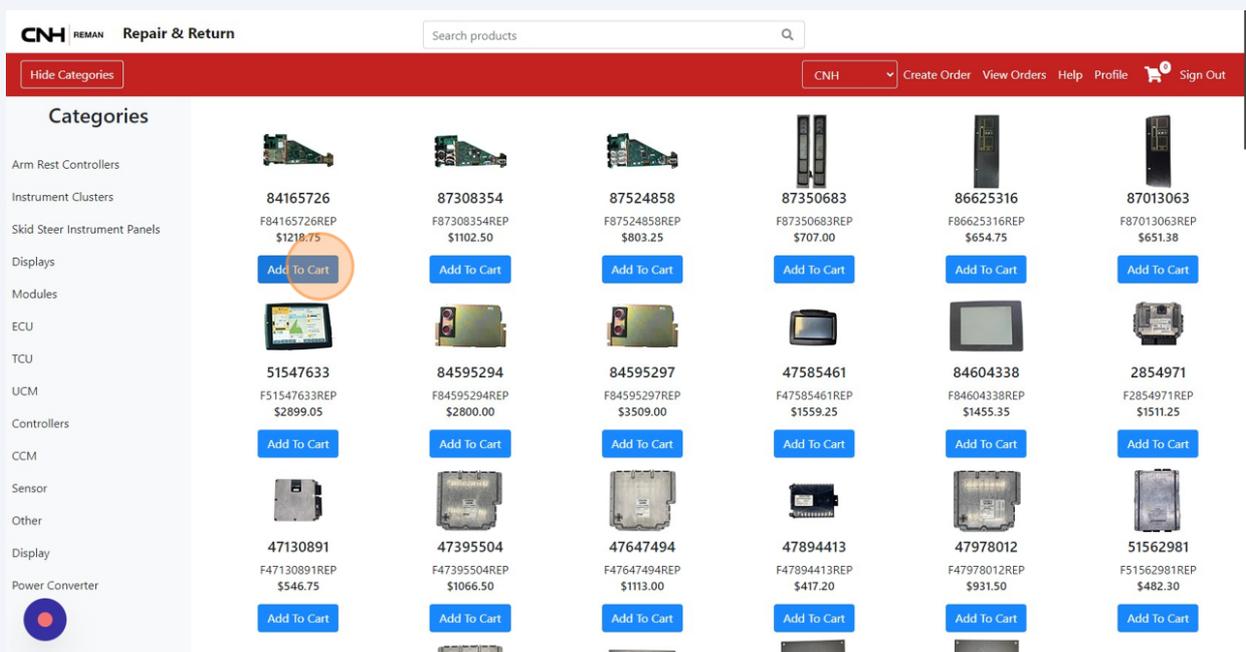
10 Click "Create"



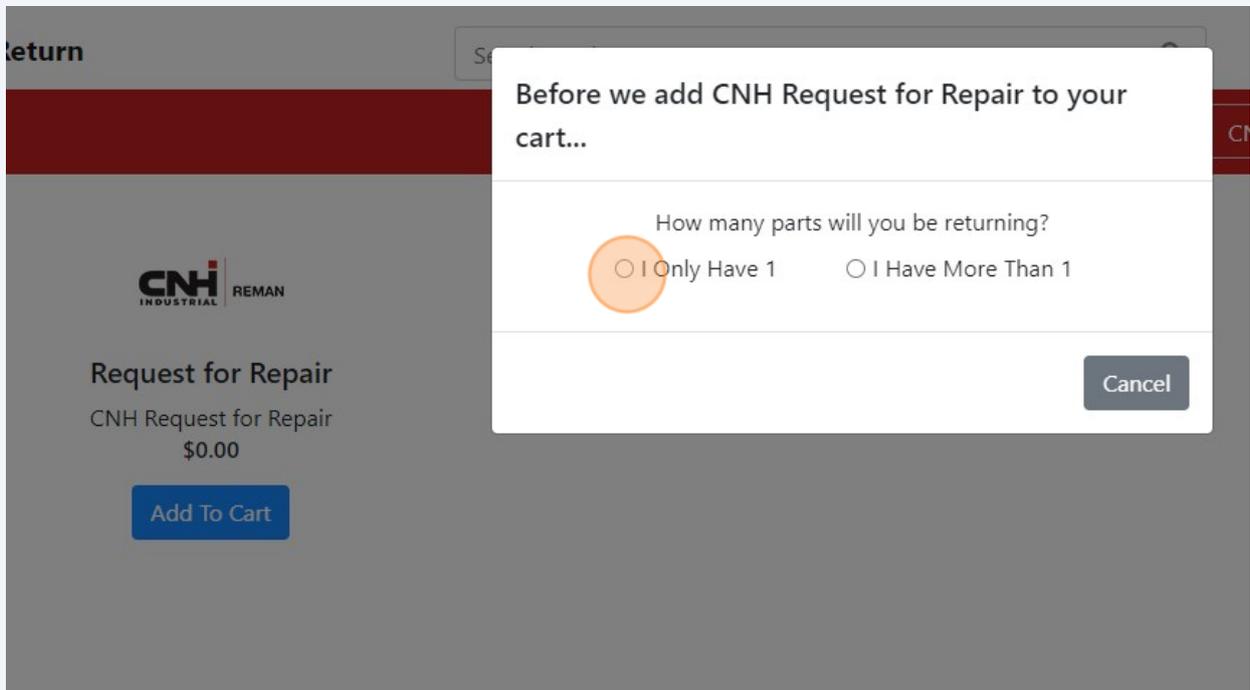
Part Number Found

11 Search for your part number and Click "Add To Cart"

If part number is not found, go to Step 18 [Part Not Found](#)

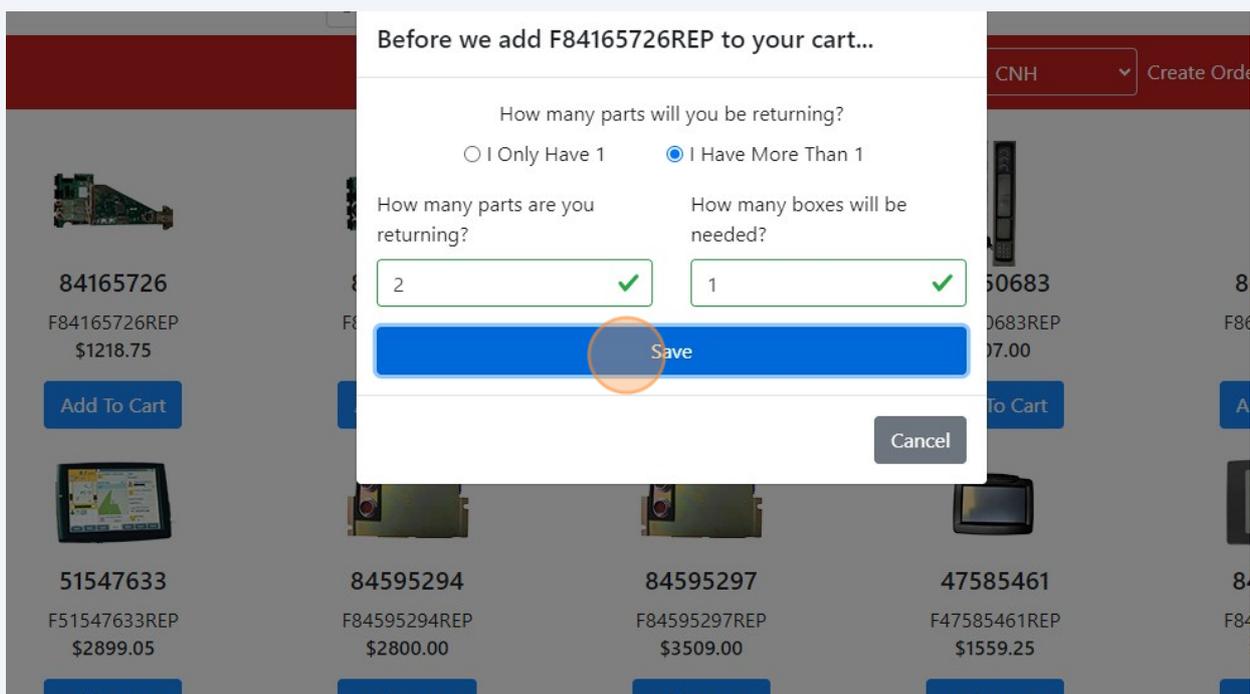


12 Click the number of parts returning option



13 Confirm how many of this part number you are returning.

Click "Save"



14 Enter your serial number *Required

Select if you would like to the part recycled or returned if unrepairable* Required

Before we add F84165726REP to your cart...

Serial Number:

Contingency if not repairable:
 Recycle it Return it

Repair Category:
 Error Code Present Does Not Power On

Other

Which box would you like to ship this item in?

15 Click the checkbox on the Repair category

Serial Number:

Contingency if not repairable:
 Recycle it Return it

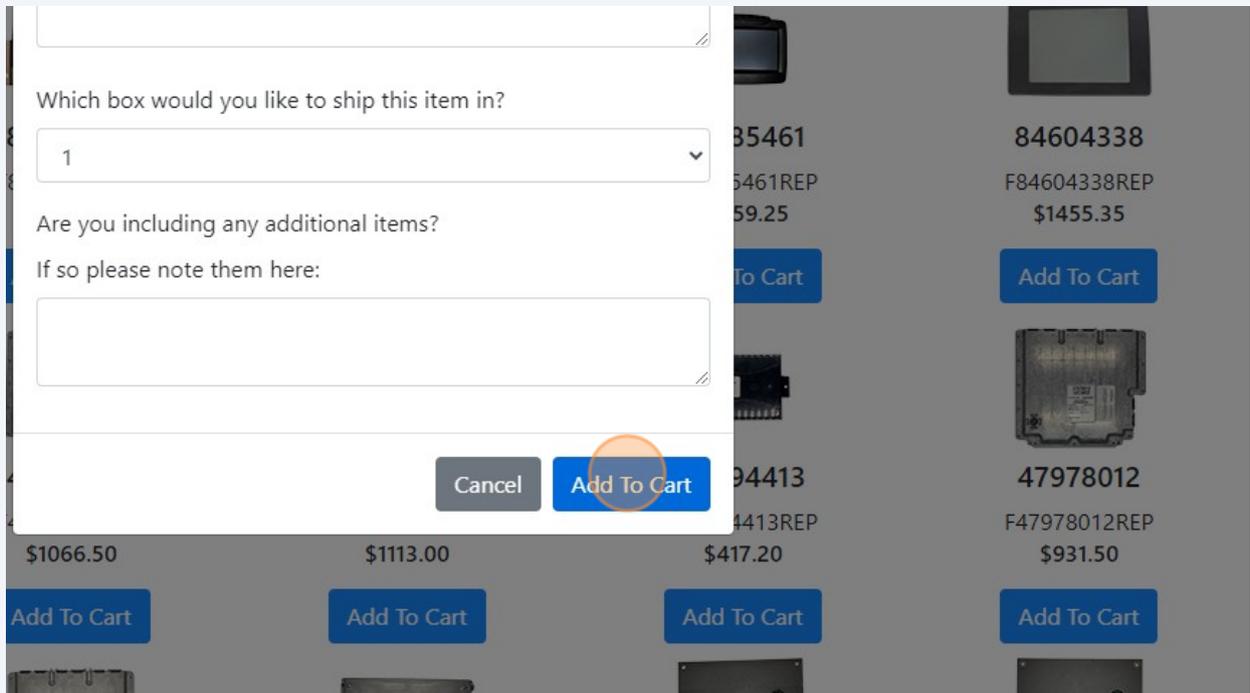
Repair Category:
 Error Code Present Does Not Power On

Other

Which box would you like to ship this item in?

Are you including any additional items?

16 Click "Add To Cart"



17 Part will be added to your cart, then you can add another part to you order,
If complete click on Cart icon, See Step 22 [Complete item in Cart](#)

Part Number not Found

18 If your part number is not found

Click "Other"

The screenshot shows the 'Repair & Return' section of the CNH Industrial Reman website. A search bar at the top contains the text 'Search products'. Below the search bar is a navigation bar with 'Hide Categories', 'CNH', 'Create Order', 'View Orders', 'Help', 'Profile', and 'Sign Out'. The main content area is a grid of 18 parts, each with an image, part number, and price. The 'Other' category is highlighted in the left sidebar.

| Part Number | Price | Action |
|-------------|------------------------|-------------|
| 84165726 | F84165726REP \$1218.75 | Add To Cart |
| 87308354 | F87308354REP \$1102.50 | Add To Cart |
| 87524858 | F87524858REP \$803.25 | Add To Cart |
| 87350683 | F87350683REP \$707.00 | Add To Cart |
| 86625316 | F86625316REP \$654.75 | Add To Cart |
| 87013063 | F87013063REP \$651.38 | Add To Cart |
| 51547633 | F51547633REP \$2899.05 | Add To Cart |
| 84595294 | F84595294REP \$2800.00 | Add To Cart |
| 84595297 | F84595297REP \$3509.00 | Add To Cart |
| 47585461 | F47585461REP \$1559.25 | Add To Cart |
| 84604338 | F84604338REP \$1457.40 | Add To Cart |
| 2854971 | F2854971REP \$1511.25 | Add To Cart |
| 47130891 | F47130891REP \$546.75 | Add To Cart |
| 47395504 | F47395504REP \$1066.50 | Add To Cart |
| 47647494 | F47647494REP \$1148.00 | Add To Cart |
| 47894413 | F47894413REP \$417.20 | Add To Cart |
| 47978012 | F47978012REP \$931.50 | Add To Cart |
| 51562981 | F51562981REP \$482.30 | Add To Cart |

19 Click "Add To Cart" on Request for Repair

The screenshot shows the 'Request for Repair' page on the CNH Industrial Reman website. The left sidebar contains a list of categories, with 'Other' highlighted. The main content area displays the CNH Industrial Reman logo, the text 'Request for Repair', and 'CNH Request for Repair \$0.00'. A blue 'Add To Cart' button is prominently displayed and highlighted with an orange circle.

20 Input "Serial Number"* Required

Input "Part Number"

Input "Equipment Model"

Choose checkbox for Failure

Input other information if available

Click "Add To Cart"

The screenshot shows a web interface for a 'Request for Repair' form. The form is titled 'Request for Repair' and shows a price of '\$0.00'. It includes fields for 'Part Number on Unit', 'Equipment Model', and 'List Error Codes'. There are checkboxes for 'Does Not Power On' and 'Error Code Present'. A dropdown menu for 'Which box would you like to ship this item in?' is set to '1'. An 'Add To Cart' button is highlighted with a red circle.

21 Item is added to your cart, to finish go to Step 22 [Complete Items in Cart](#)

Complete Items in Cart

22 Click here to see items in your cart

A screenshot of a web application interface. At the top, there is a search bar and a navigation bar with a red background. The navigation bar contains a dropdown menu labeled 'CNH', and links for 'Create Order', 'View Orders', 'Help', 'Profile', and 'Sign Out'. A shopping cart icon with a '1' notification is also present. Below the navigation bar, there is a grid of eight product cards. Each card displays an image of a component, a part number, a model number, and a price. Below each card is a blue 'Add To Cart' button. The products are arranged in two rows of four.

| Image | Part Number | Model Number | Price | Action |
|-------|-------------|--------------|----------|-------------|
| | 37524858 | 37524858REP | \$803.25 | Add To Cart |
| | 87350683 | F87350683REP | \$707.00 | Add To Cart |
| | 86625316 | F86625316REP | \$654.75 | Add To Cart |
| | 87013063 | F87013063REP | \$651.38 | Add To Cart |
| | | | | |
| | | | | |
| | | | | |
| | | | | |

23 When ready Click "Create Order"

A screenshot of the same web application interface as in the previous image. A modal dialog box is overlaid on the product grid. The dialog box has a title 'Product Name' and a text input field containing '84165726 (Must be filled in)'. There are two buttons at the bottom of the dialog: a green 'Create Order' button with a shopping cart icon, and a grey 'Clear Cart' button with a trash icon. The 'Create Order' button is circled in orange. The background product grid is partially obscured by the dialog box.

24 Enter your PO# *Required field

Confirm your Drop off type

Verify Shipping Box Dimensions

Click "Ship"

Ship Your Order

Customer PO #

Measurement System

Drop Off Type

Box #1

Length
Width
Height
Weight

Contents

Box 1 - 84165726 - SN: Must be filled in

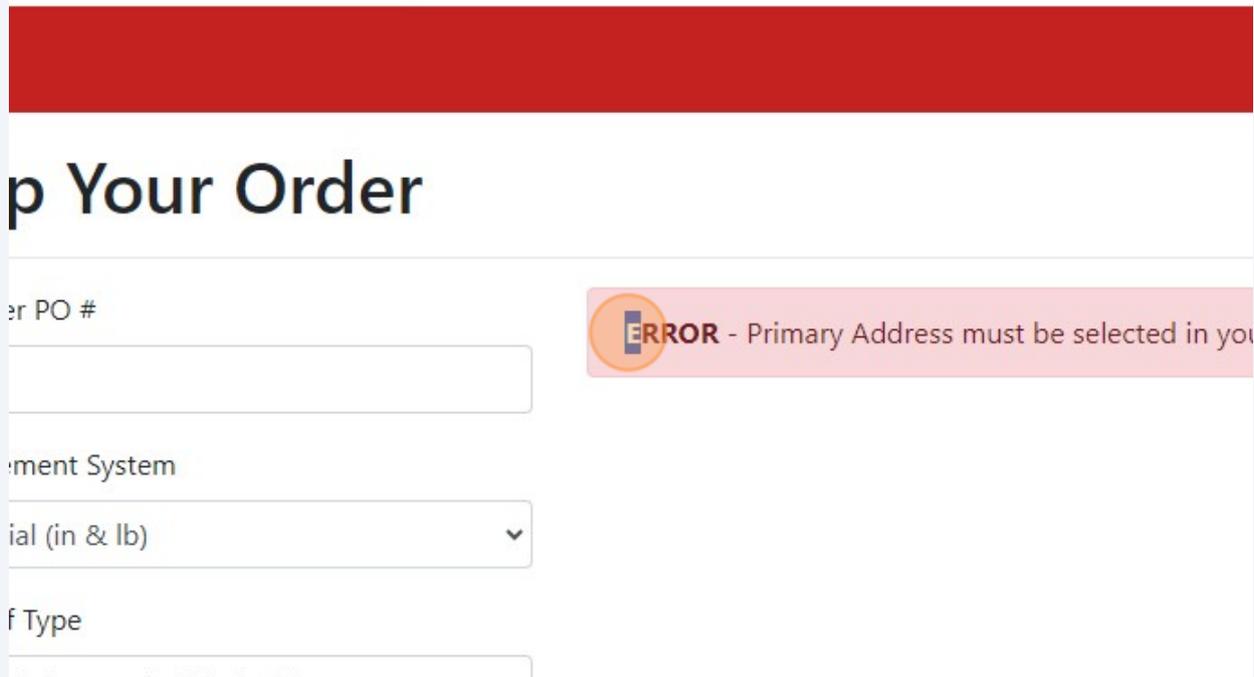
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SRC - REVERSE LOGISTICS MANAGEMENT SYSTEM
Terms of Use



Alert!

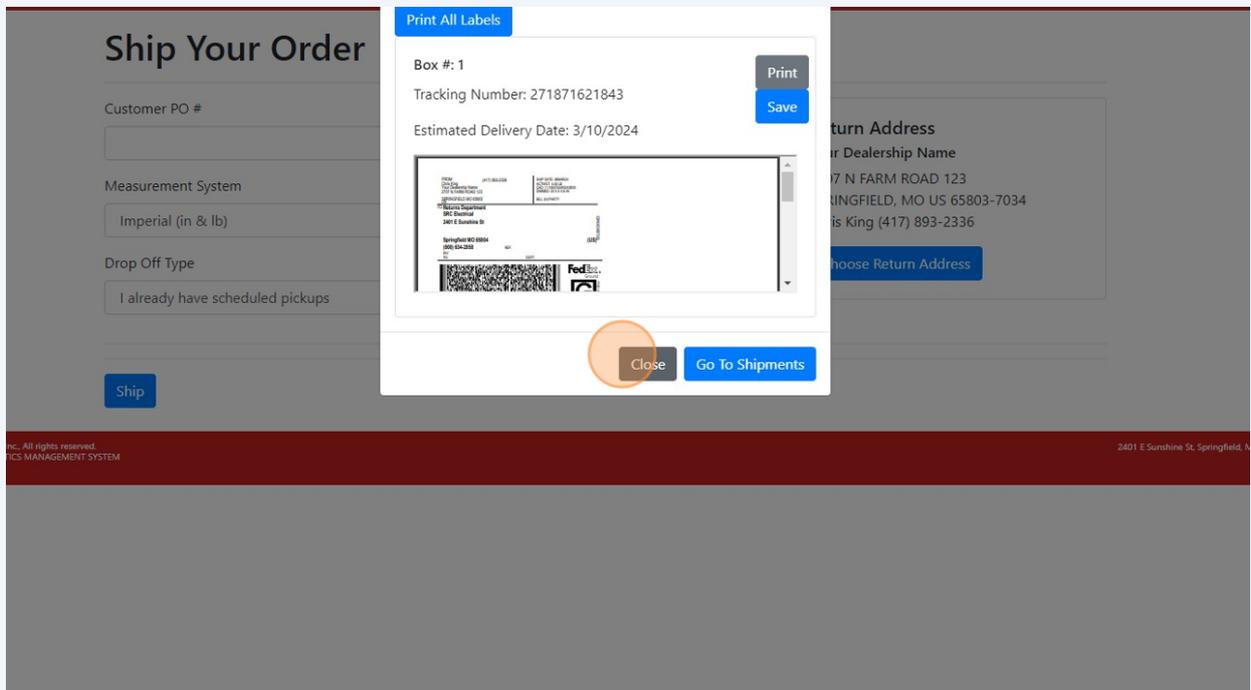
25

If you see this error it means you need to select a primary address under your profile. See Step 27 [Resolve Primary Address Missing Error](#)



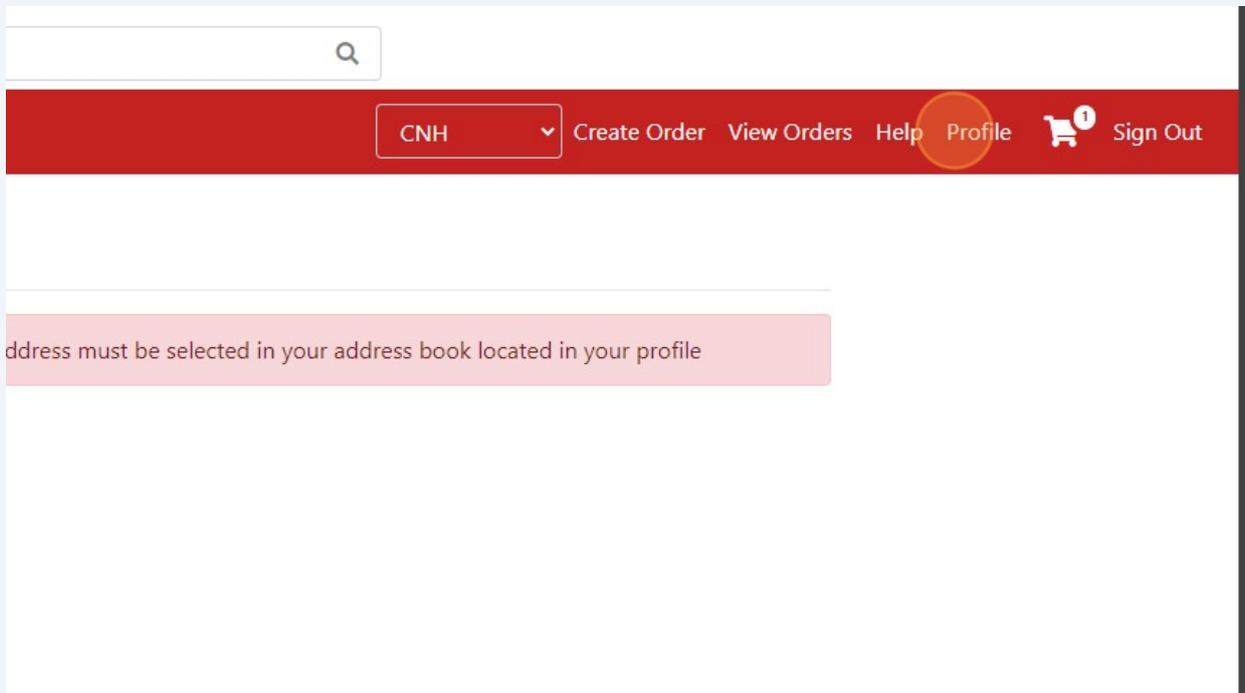
26

Print your Shipping Label, and prepare your package for shipment.



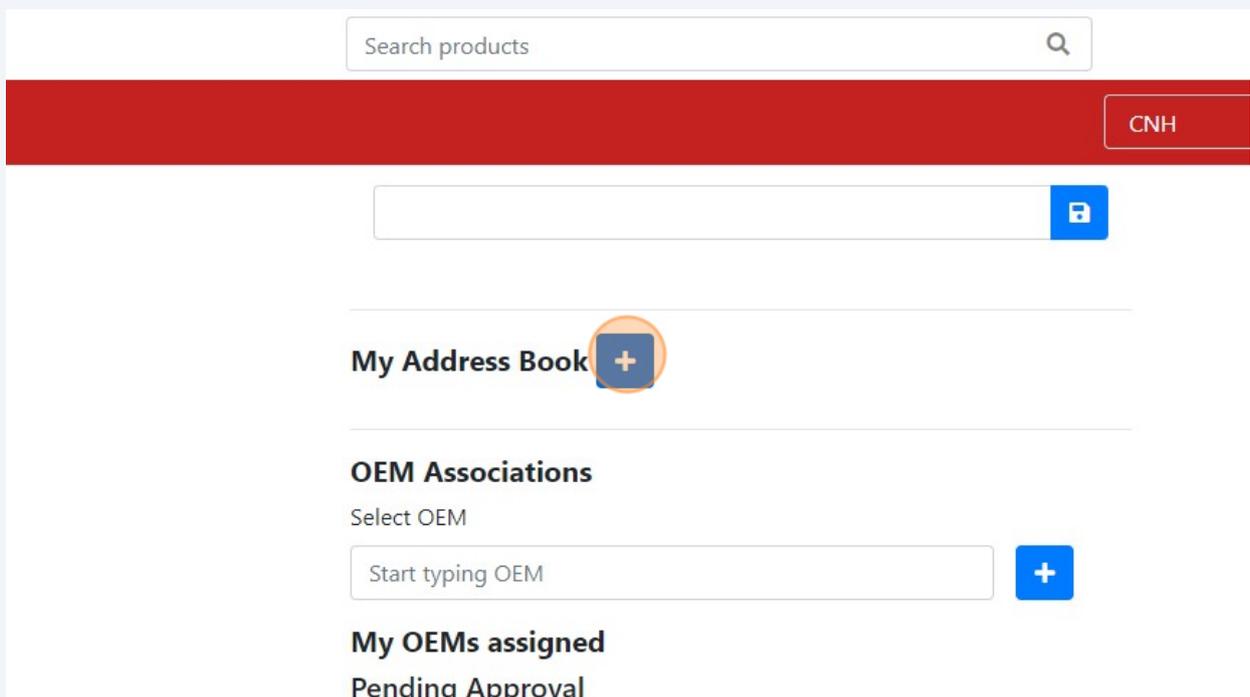
Resolve Primary Address Missing Error

27 To resolve : Click "Profile"



28 Click the "+" to add an address.

If an address already exists click on the address



29 Enter your Shipping Address, Contact Name and Phone Number

CNH REMAN Repair & Return

My Address

Name On Shipment
C/O John Doe, Shipping Department, etc...

Street Address

Address Line 2

City State
Alaska

Post Code Country
United States

Contact Name Phone Number
e.g. 5551234567

Set As Primary Address

Save Address

30 Click the "Set As Primary Address" field.

Springfield Missouri

Post Code Country
65802 United States

Contact Name Phone Number
e.g. 5551234567

Set As Primary Address

Save Address

31 Click this button.

| | |
|--|--|
| City | State |
| <input type="text" value="Springfield"/> ✓ | <input type="text" value="Missouri"/> ✓ ▾ |
| Post Code | Country |
| <input type="text" value="65802"/> ✓ | <input type="text" value="United States"/> ✓ ▾ |
| Contact Name | Phone Number |
| <input type="text" value="Chris King"/> ✓ | <input type="text" value="4178932336"/> ✓ |
| <input checked="" type="checkbox"/> Set As Primary Address | |
| <input type="button" value="Save Address"/> | |
| <input type="button" value="Close"/> | |

32 Choose the most accurate shipping address

Click "Select"

You Entered:

2707 Farm Rd 123 Springfield , MO 65802 US

We Suggest:

2707 N FARM ROAD 123 SPRINGFIELD, MO 65803-7034 US

Note: Changing this will require reauthorization of OEM

| Dealerships | | | |
|-------------|--------|-----------|-----------------|
| 12345679 | Active | Secondary | CNH Test Dealer |