Electronics R&R Program on CNH Reman website

First Time Users?

1 Navigate to **https://portal.cnh.com/DPLogin/**

2 Click "Search"
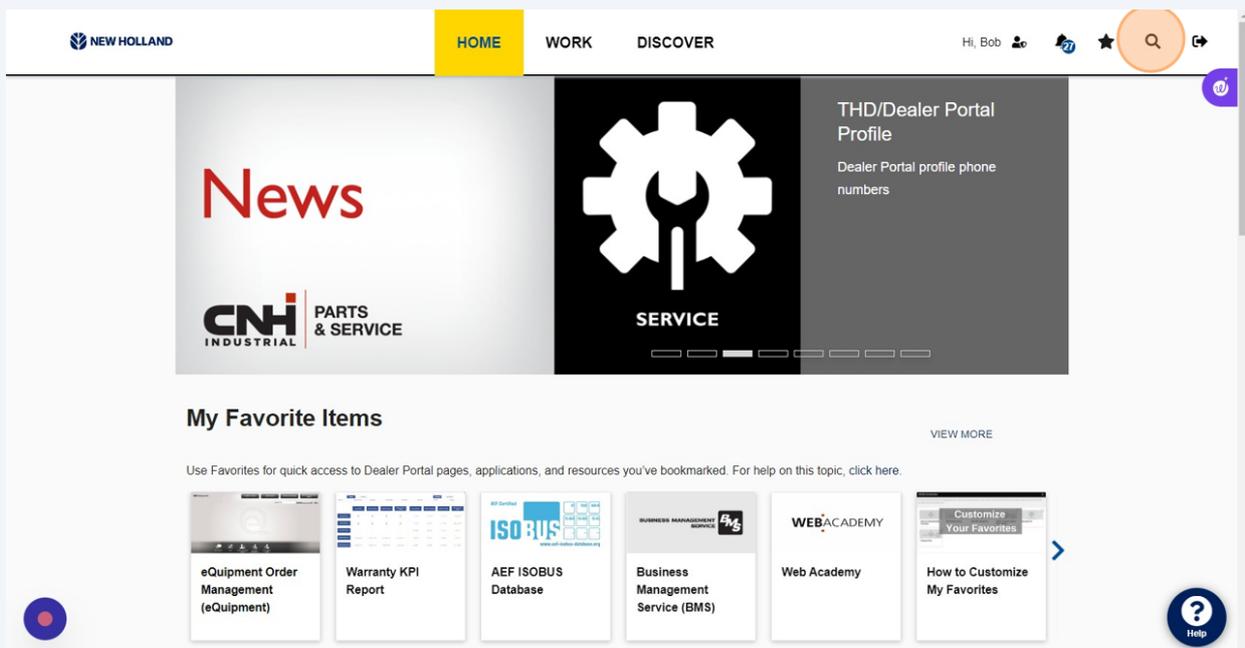
3 Search for " Electronics Repair "

4   Locate the link that is located in the Tools and Applications

5   Click "CNH Reman Electronics R&R"

6 Click "Request Access"

⚠ Alert!

7 If you are seeing this message, please contact your Dealer Portal Admin at your dealership location and ask them to approve your request.

Current Users

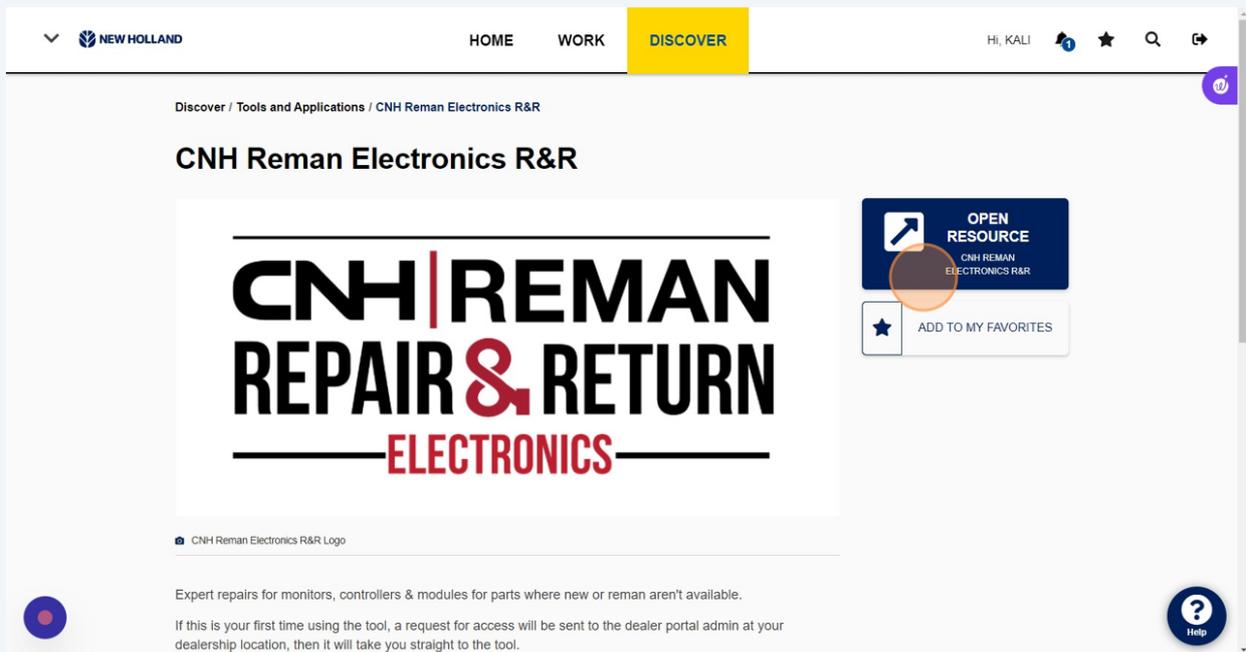**8** Once approval is given, you will be able to access the resource through the dealer portal.

Click "OPEN RESOURCE
CNH REMAN ELECTRONICS R&R"

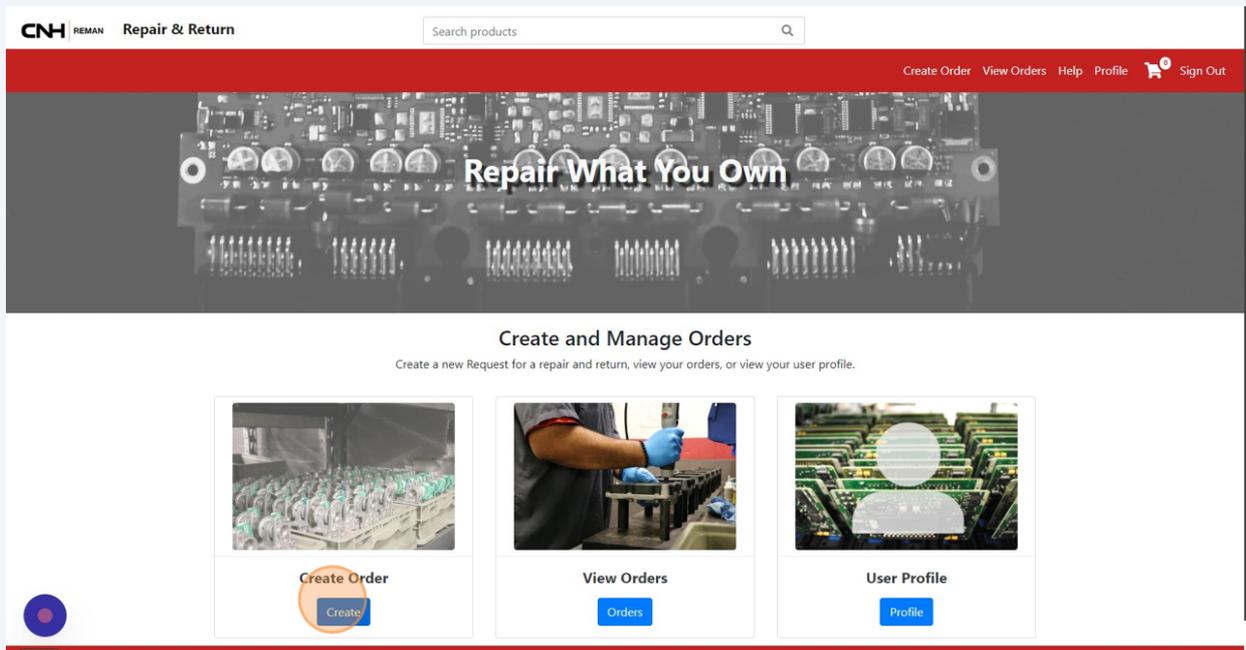**9** or use the link on **www.mycnhremanconnect.com** or **www.mycnhremanelectronicsrepair.com**

Creating an Order

10 Click "Create"

Part Number Found

11 Search for your part number and Click "Add To Cart"

If part number is not found, go to Step 18[Part Not Found](#)
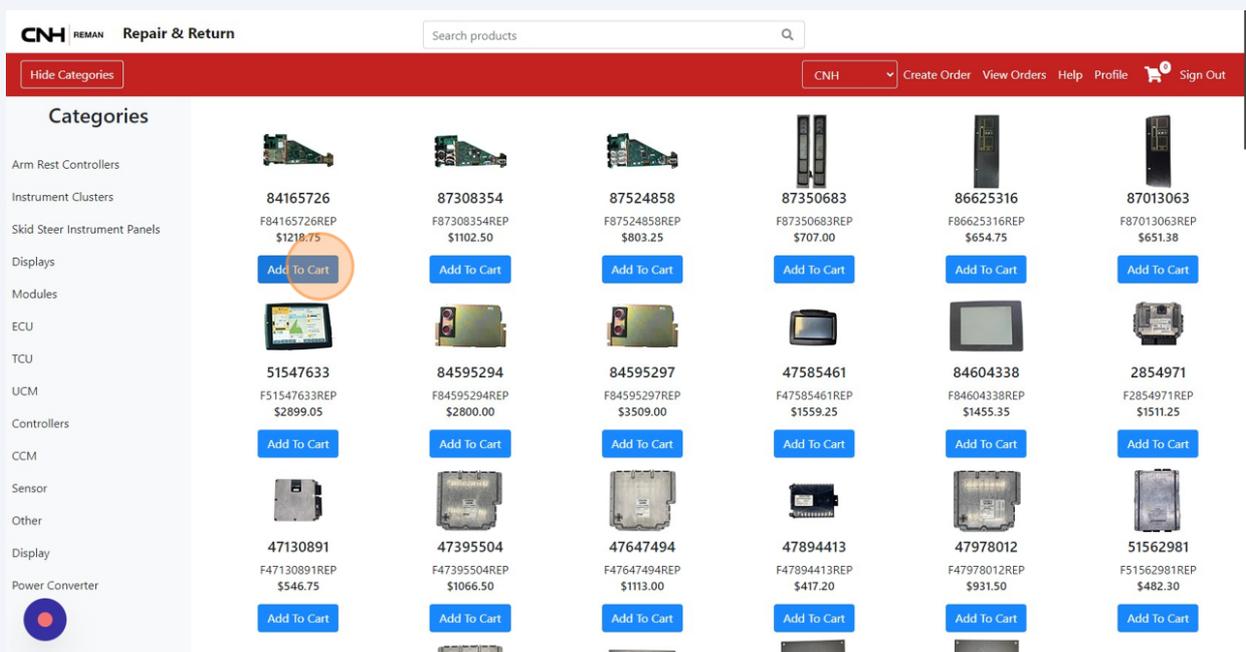
12 Click the number of parts returning option
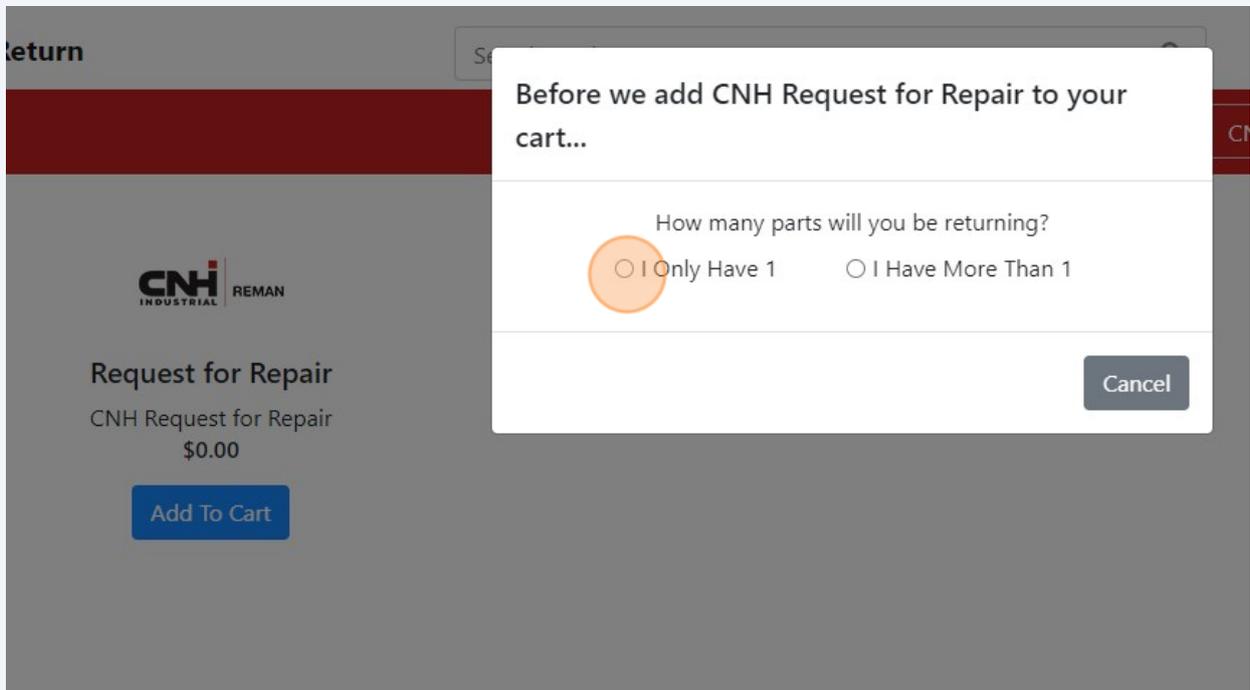
13 Confirm how many of this part number you are returning.

Click "Save"
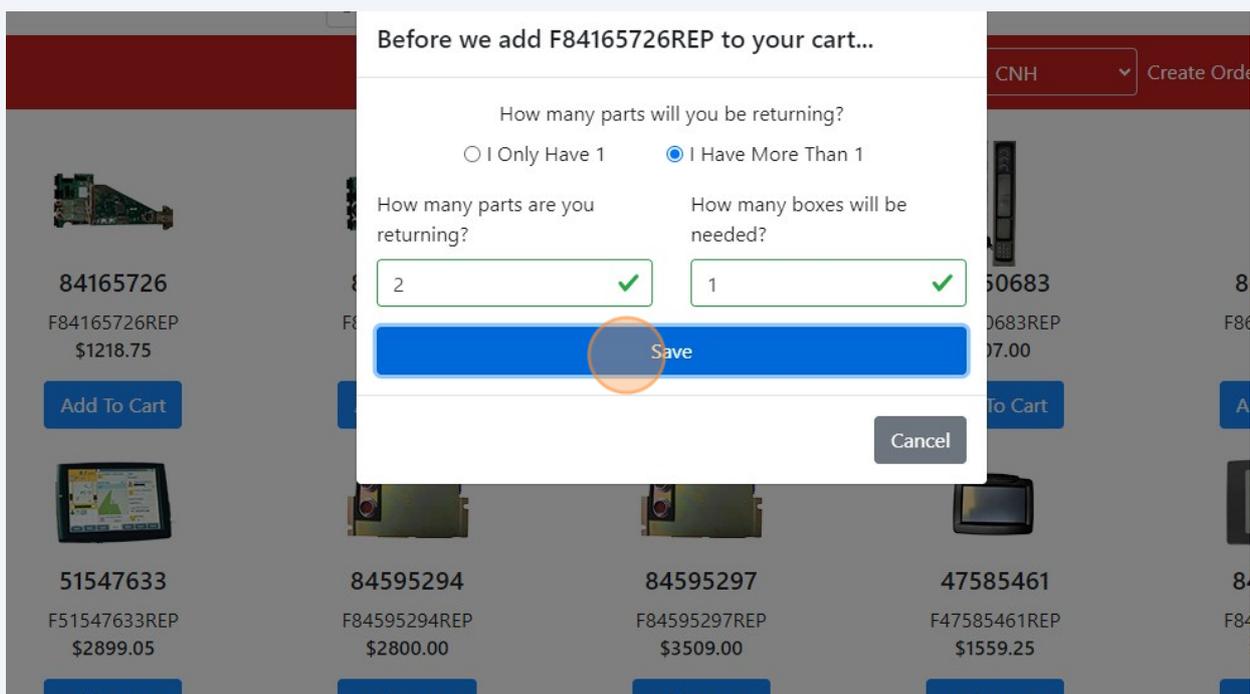
14 Enter your serial number *Required

Select if you would like to the part recycled or returned if unrepairable* Required

15 Click the checkbox on the Repair category

16 Click "Add To Cart"
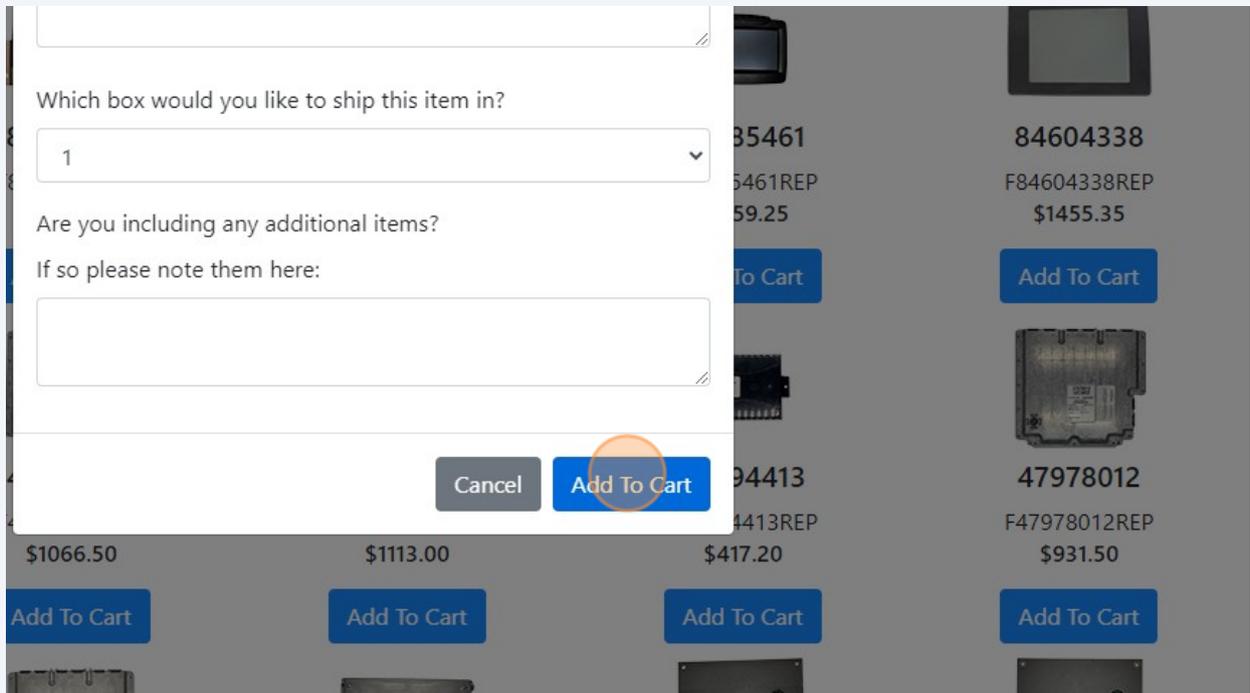
17 Part will be added to your cart, then you can add another part to you order,

If complete click on Cart icon, See Step 22 **Complete item in Cart**

Part Number not Found

18 If your part number is not found

Click "Other"

19 Click "Add To Cart" on Request for Repair

20 Input "Serial Number"* Required

Input "Part Number"

Input "Equipment Model"

Choose checkbox for Failure

Input other information if available

Click "Add To Cart"

21 Item is added to your cart, to finish go to Step 22**Complete Items in Cart**

Complete Items in Cart

22 Click here to see items in your cart

23 When ready Click "Create Order"

24 Enter your PO# *Required field

Confirm your Drop off type

Verify Shipping Box Dimensions

Click "Ship"

Alert!

25 If you see this error it means you need to select a primary address under your profile. See Step 27 **Resolve Primary Address Missing Error**
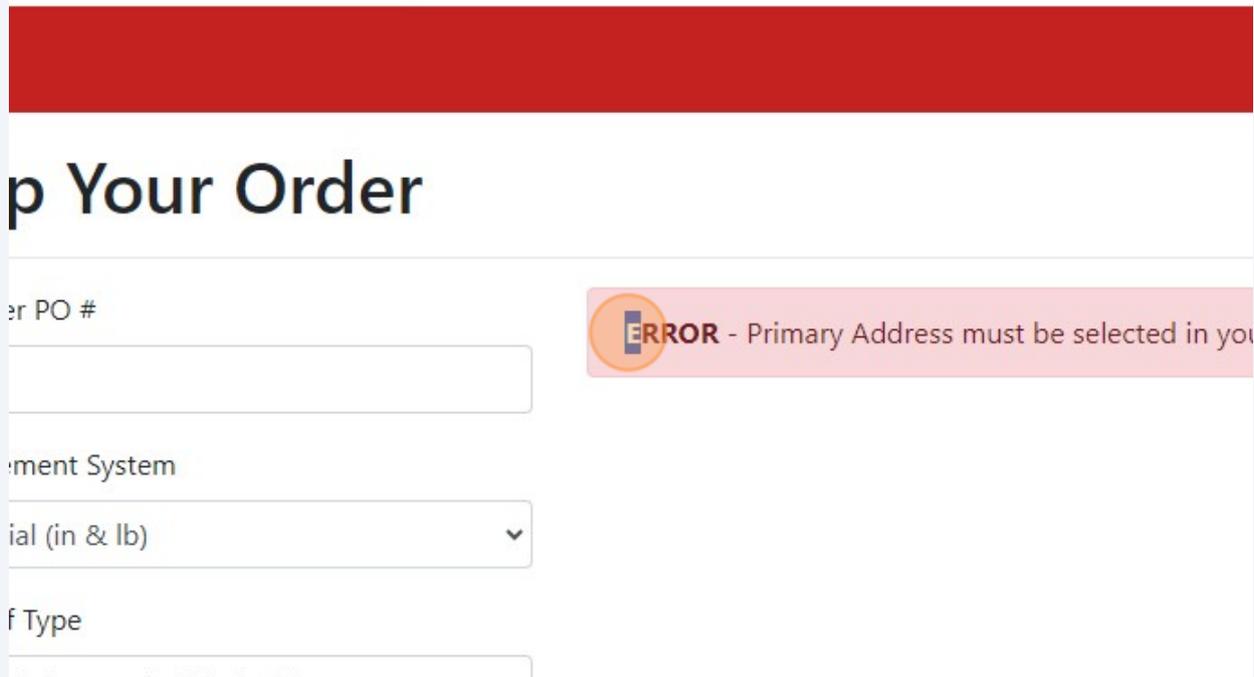
26 Print your Shipping Label, and prepare your package for shipment.

Resolve Primary Address Missing Error

27 To resolve : Click "Profile"

28 Click the "+" to add an address.

If an address already exists click on the address
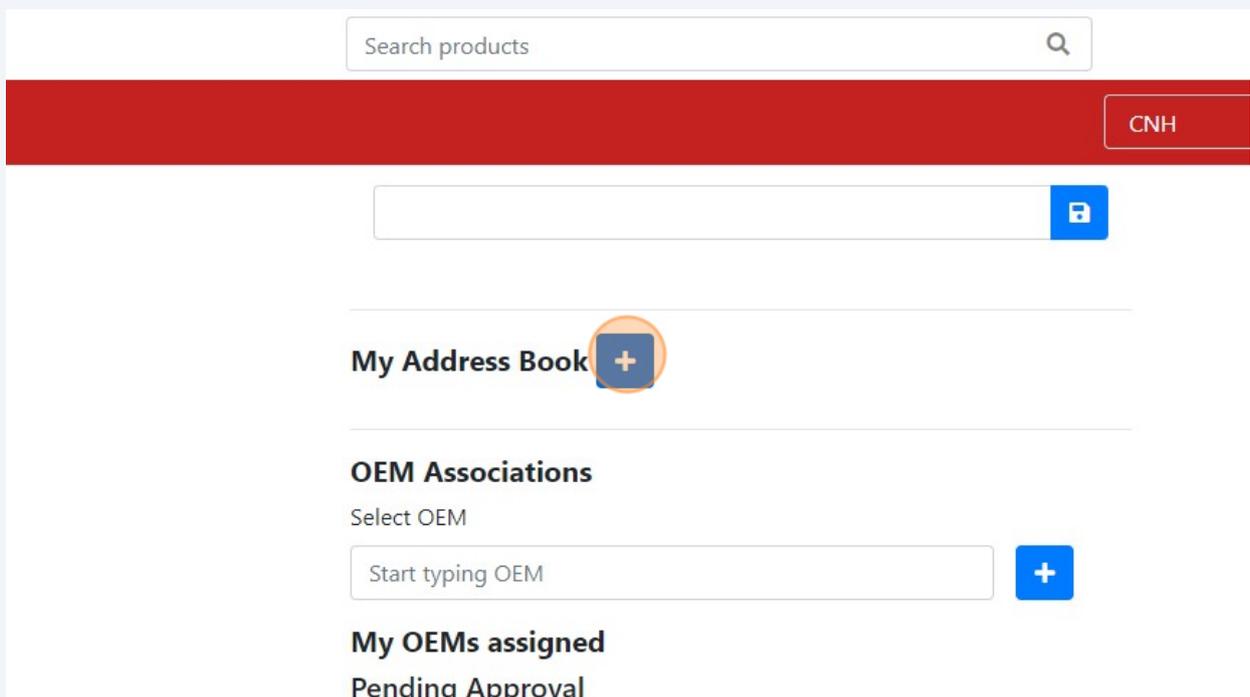
29 Enter your Shipping Address, Contact Name and Phone Number

My Address   ✕

Name On Shipment

C/O John Doe, Shipping Department, etc...

Street Address

Address Line 2

City   State

                              Alaska

Post Code   Country

                              United States

Contact Name   Phone Number

                              e.g. 5551234567

☐ Set As Primary Address

Save Address

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30 Click the "Set As Primary Address" field.

Springfield   Missouri

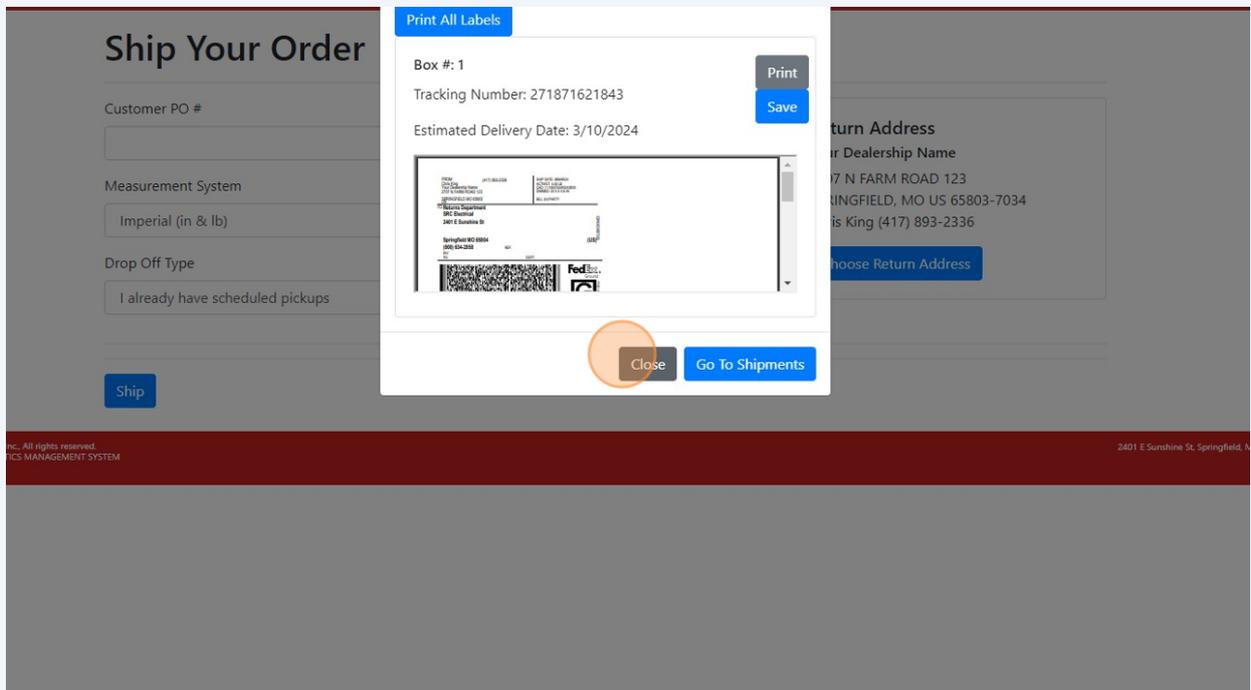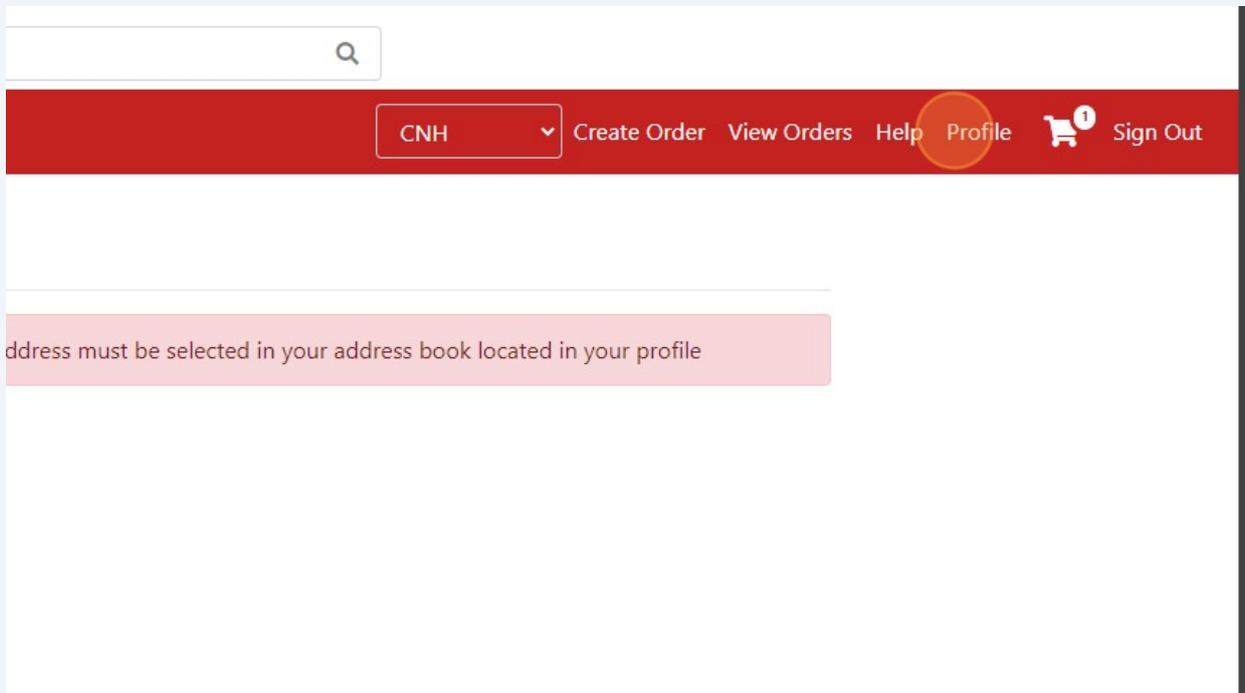Post Code   Country

65802   United States

Contact Name   Phone Number

                              e.g. 5551234567

☐ Set As Primary Address

Save Addre

Clo

31   Click this button.

City | State
Springfield ✔ | Missouri ✔ ⌄

Post Code | Country
65802 ✔ | United States ✔ ⌄

Contact Name | Phone Number
Chris King ✔ | 4178932336 ✔

☑ Set As Primary Address

Save Address

Close

32   Choose the most accurate shipping address

Click "Select"

You Entered:

○ 2707 Farm Rd 123 Springfield , MO 65802 US

We Suggest:

● 2707 N FARM ROAD 123 SPRINGFIELD, MO 65803-7034 US

Select

Note: Changing this will require reauthorization of OEM

Dealerships

12345679 | Active | Secondary | CNH Test Dealer